

Corporate Social Responsibility Statement

BaxterStorey is the UK's largest independent contract caterer in the food service market. As a major employer and significant business partner we are committed to taking our corporate responsibilities seriously.

For us, corporate responsibility is about:

MARKETPLACE LEADERSHIP

We aim to run our business in a way that singles us out as a great provider of services and a favoured partner to do business with. Our aim is to work with stakeholders to develop long-term relationships.

ENVIRONMENT

We are aware of the scale of impact our operation has on the environment. As such, we are committed to exploring ways of reducing the impact of what we do. We will take a responsible attitude and lead the way in developing initiatives to further improve our environmental footprint.

WORKPLACE

At BaxterStorey, we employ over 8,000 people and we are committed to offering them a rewarding and challenging workplace. We aim to become the Employer of Choice demonstrated amongst other things, by current and past employees recommending the company as a great place to work.

COMMUNITY

We work hard to be good corporate citizens, we work to support the sustainability of both global and the local communities in which we operate and actively encourage our employees, staff and suppliers to consider the needs of others and involve themselves in public service.

High standards of Corporate Governance and Health & Safety, underpin everything we do.



ALASTAIR STOREY
CHAIRMAN



NOEL MAHONY & JOHN BENNETT
CO-CHIEF EXECUTIVES



Environmental Policy Statement

January 2020

BaxterStorey is the leading independent client service provider in the UK and Ireland, with our central support office in Reading and facilities and contracts throughout the UK and Ireland.

Our focus will always be on great service, fresh food, ethical and environmental purchasing and being socially responsible in all we do.

BaxterStorey operates a robust Environmental Management System (EMS) accredited to BS EN ISO14001:2015 (EMS Certificate Number 611151).

We understand the impact our business has on the environment and we have identified significant aspects which include but are not limited to:

- Minimising the effects of transport
- Recycling packaging
- Minimising waste
- Efficient use of energy resources and water
- The use of chemicals and ozone depleting substances such as CFC's.

The management of these significant aspects is documented within our EMS.

This statement lays the foundations for minimising these aspects and provides a framework for setting and reviewing environmental objectives and targets through the EMIT (Environmental Management Implementation Team) monthly meetings, Board sponsor reviews and Board presentations bi-annually.

We will continuously improve environmental performance based on the targets and objectives

set by the board. We are committed to minimising the risk of pollution, reducing the level of waste and emissions that arise as a result of the normal day to day business activities of the company.

We are committed to complying with all relevant environmental legislation, regulations and other requirements as they arise. The company recognise that legislative requirements and industry codes of practice are a minimum level of performance and it is the intention of the company to supersede these requirements as a matter of course.

We recognise the importance of training and education of environmental management controls to all employees across our business; it is integral to our EMS that staff understand the impact they have as individuals, and the impact their actions have on the environmental performance of the organisation and indeed the sustainability of the planet itself.

We will monitor our progress and review our environmental performance on an annual basis.

We will undertake 'greening of the supply chain' to ensure our suppliers achieve at least minimum standards of environmental performance.

We are committed to participate actively in environmental discussion groups through industry associations and initiatives to help raise awareness and improve industry wide performance.

We will communicate this policy statement to all employees via the company intranet and by displaying signed policy statements on notice boards. The policy will also be made available to all via the company website.
www.baxterstorey.com.

This policy will be reviewed annually and updated periodically.



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